# Maintaining Control

## Autonomy and Language Learning

Edited by

Richard Pemberton, Sarah Toogood and Andy Barfield



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Hong Kong University Press is honoured that Xu Bing, whose art explores the complex themes of language across cultures, has written the Press's name in his Square Word Calligraphy. This signals our commitment to cross-cultural thinking and the distinctive nature of our English-language books published in China.

"At first glance, Square Word Calligraphy appears to be nothing more unusual than Chinese characters, but in fact it is a new way of rendering English words in the format of a square so they resemble Chinese characters. Chinese viewers expect to be able to read Square Word Calligraphy but cannot. Western viewers, however are surprised to find they can read it. Delight erupts when meaning is unexpectedly revealed."

— Britta Erickson, The Art of Xu Bing

## **Contents**

Co	ntributors	vii
Int	roduction	1
1.	Maintaining Control: An introduction Richard Pemberton, Sarah Toogood and Andy Barfield	3
Th	eories and discourses of autonomy and language learning	11
2.	Making sense of autonomy in language learning  Phil Benson	13
3.	Crash or clash? Autonomy 10 years on <i>Edith Esch</i>	27
4.	Discursive dissonance in approaches to autonomy <i>Philip Riley</i>	45
Pra	actices of learner autonomy	65
5.	Controlling learning: Learners' voices and relationships between motivation and learner autonomy  Terry Lamb	67
6.	Learner autonomy in a mainstream writing course: Articulating learning gains Sara Cotterall	87

vi	Contents	

7.	Reflective lesson planning: Promoting learner autonomy in the classroom  Lindsay Miller	109	
8.	The use of logbooks — a tool for developing learner autonomy  Leni Dam	125	
Pra	ctices of teacher autonomy	145	
9.	Learner autonomy, the European Language Portfolio and teacher development  David Little	147	
10.	The teacher as learner: Developing autonomy in an interactive learning environment  Barbara Sinclair	175	
11.	Defending stories and sharing one: Towards a narrative understanding of teacher autonomy  Naoko Aoki, with Hiroaki Kobayashi	199	
12.	Autonomy and control in curriculum development: 'Are you teaching what we all agreed?'  Mike Nix and Andy Barfield	217	
Co	mmentary	239	
13.	Autonomy: Under whose control?  Richard Smith and Ema Ushioda	241	
Notes		255	
References		259	
Index		283	

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Lindsay Miller is an Associate Professor in the Department of English at the City University of Hong Kong where he teaches courses in self-access learning, materials development and critical pedagogy on BA and MA TESOL programmes. He also trains secondary school teachers. He researches and publishes in the areas of self-access learning and listening. He has published *Second Language Listening* (2005, with John Flowerdew) and *Establishing Self-Access: From theory to practice* (1999, with David Gardner). He has worked in primary, secondary and tertiary level educational establishments in the UK, the Middle East, Thailand and Hong Kong.

Mike Nix is Professor in the Law Faculty at Chuo University, Japan. His research and teaching focus on helping students to use English to engage critically through research, discussion and writing with legal, political and global issues of concern to them. He is also interested in questions of identity in language learning and use, especially in relation

X

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Richard Pemberton is Associate Professor in TESOL in the School of Education at the University of Nottingham, UK, where he teaches and supervises MA and PhD students. He taught for nearly 15 years at Hong Kong University of Science and Technology, where he co-ordinated the Self-Access Centre team, and before that taught ESL at secondary and tertiary level in the UK, Zimbabwe and Papua New Guinea. He coedited *Taking Control: Autonomy in language learning* (1996, with Edward Li, Winnie Or and Herbert Pierson) and his interests include learner autonomy, L2 listening and vocabulary acquisition, and technology-enhanced language learning.

Philip Riley is Emeritus Professor of Ethnolinguistics at the University of Nancy, France, and a former Director of the CRAPEL (Centre de Recherches et d'Applications Pédagogiques en Langues). He has taught English, Linguistics and Language Didactics in Finland, Malta and France and has made extended visits to Italy, Hong Kong and New Zealand. His main areas of interest include autonomous language learning, identity studies and intercultural communication. His latest publications include *Domain-specific English: Textual practices across communities and classrooms* (2002, edited with Giuseppina Cortese) and *Language, Culture and Identity: An ethnolinguistic perspective* (2007).

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Ema Ushioda is Associate Professor in the Centre for Applied Linguistics, University of Warwick, UK, where she teaches MA courses and coordinates the Education Doctorate programme. Her main research interests include language learning motivation and its theoretical interface with learner autonomy, and relevant implications for classroom practice and teacher education (*Learner Autonomy 5: The role of motivation*, 1996). In recent years, she has been exploring language motivation from the perspective of Vygotskian sociocultural theory as well as theories of social and cultural identity, and is currently developing an approach to examining how language motivation is socially constructed in discourse.

### Maintaining Control: An introduction

Richard Pemberton, Sarah Toogood and Andy Barfield

The origins of this book lie in a major conference entitled 'Autonomy and Language Learning: Maintaining control' held in Hong Kong and Hangzhou (mainland China) in June 2004. That conference was the younger sibling of another important conference held 10 years earlier, also in Hong Kong and mainland China, which formed the basis of the book *Taking Control: Autonomy in language learning* (Pemberton et al. 1996).

Back in June 1994, at the time of the first of these two conferences, the concept of autonomy in language learning — together with related practices of self-directed and self-access language learning (SALL) had been around for some 20 years, starting out from the Centre de Recherches et d'Applications Pédagogiques en Langues (CRAPEL) at the University of Nancy in France in the early 1970s (cf. Harding-Esch 1977a; Holec 1979, 1981; Riley 1985) and spreading to the UK, Denmark, Ireland and elsewhere in Europe. At the wider international level, the concept of autonomy in language learning was starting to become more popular: a Learner Autonomy Scientific Commission had been formed as part of the Assocation Internationale de Linguistique Appliquée (AILA) and had just held its first symposium. However, autonomy had not yet become part of mainstream theory and practice in second language education. East Asia, the region that the three of us are most familiar with, is a case in point. In Japan, interest was just beginning to develop, as evidenced and aided by the formation of the Japan Association of Language Teachers (JALT)<sup>1</sup> Learner Development Special Interest Group in 1993, and the publication of its first newsletter *Learning* 

Learning in Spring 1994 (see Andy's 'story' below and Richard Smith's 'autobiography' in Chapter 13). In Hong Kong, the concept of learner autonomy was familiar to a relatively small group of teachers involved in supporting SALL at university level (and in some companies) (e.g. Gardner & Miller 1994), but was not familiar to local language teachers in general. In mainland China, where self-access had yet to 'take off', the concept was even less well known, and to our knowledge there had been no publications or presentations on the subject.

Ten years later, however, presentations at the 2004 conference in Hangzhou by both local and overseas participants were filled to overflowing, and to date more than 35 papers written by participants from mainland China have resulted from this landmark event (see Sarah's 'story' below). This growth of interest in China is part of a global trend, which, as Phil Benson (this volume) details, has seen autonomy take up a central position in second language education literature since the turn of the millennium, becoming, in Benson's words, "an idea that researchers and teachers ignore at their peril".

Similarly, Richard Smith and Ema Ushioda argue in their concluding chapter that the expansion in the 'autonomy movement' from small university-based circles scattered here and there to a much larger and more diverse grouping means that new voices need to be listened to and conflicting interpretations engaged with. But just as it is vital to keep opening out to different narratives and understandings, it is also important to understand how we got to where we are today. It is in this spirit, then, that we would like to share with you *our* stories of how the two conferences and this book came to be.

#### Taking control in 1994: Richard's story

In the early 1990s, when I arrived in Hong Kong, the University Grants Committee had decided to provide each of the seven UGC universities/polytechnics with a language enhancement grant, in order to improve the language proficiency of Hong Kong undergraduate students (which was perceived to be in decline) and to maintain Hong Kong's position as a regional international financial centre in the face of competition from Singapore and Shanghai. These funds, involving very large sums of money, allowed universities to employ more language teachers, so that the number of language classes could be increased and class sizes reduced. They were also a vital ingredient in the mushrooming of

university self-access centres (SACs) across Hong Kong in the early 1990s. Within a few years, each institution had set up its own SAC so that learners could develop their language skills outside regular class time; there was an active Association for Self-Access Learning and Development (HASALD) drawn largely from university teachers; and Hong Kong quickly developed a 'cutting edge' reputation for the design of SACs and support of SALL at university level.

In the early days, as we planned and started running our SACs, we were very much focused on practical issues such as lay-out, shelving, cataloguing and copyright. However, extended consultancy visits to Hong Kong in 1992 and 1993 by Philip Riley helped me make the connection between the 'what' of self-access and the 'why' of autonomy — to see why we were supporting self-access in the first place. To borrow Phil Benson's (2002b: 4) description of his own growing awareness under Philip Riley's guidance: "Ever so gently, Philip made me aware that there was not much point to self-access without autonomy".

However, in 1993, as an SAC coordinator, with our own centre about to open, SACs and SALL were still very much to the forefront of my mind. So when, in the same year, the director of our Language Centre at the Hong Kong University of Science and Technology (HKUST) asked for volunteers to convene the next in our series of annual joint-venue conferences, my first suggestion for a theme was not 'autonomy' but 'self-access'. Luckily, our director suggested a broader theme, and so 'autonomy' it was. (Interestingly, Phil Benson [2002b] reports a similar intervention by his director, David Nunan, which resulted in the Benson and Voller [1997] book having an 'autonomy' rather than a 'self-access' theme.)

With an appropriate conference focus in mind, I then asked Herbert Pierson if the Chinese University of Hong Kong (CUHK) would be our institutional partner for the conference. At the time, CUHK had just created a very impressive open-plan Independent Learning Centre, and Herb, as ILC director at the university, had been responsible for bringing Philip Riley to Hong Kong to advise SAC teams at all the tertiary institutions about both the theory and practice of SALL. Herb agreed, and my colleague Austin Conway joined as co-organiser from HKUST. Together we set about planning the conference.

Our first decisions concerned who to invite as keynote speakers. With two sponsoring institutions and support from the British Council, we were able to fund the attendance of the following five pioneering figures in the fields of learner autonomy, self-access and learning to

learn: Edith Esch (University of Cambridge, UK), David Little (Trinity College, Dublin, Ireland), Philip Riley (University of Nancy, France), Barbara Sinclair (University of Nottingham, UK) and Ken Willing (Macquarie University, Sydney, Australia). We were also lucky that David Nunan had recently joined the University of Hong Kong as director of its English Centre, and had accepted our invitation to give a plenary presentation — and so there were six keynote speakers.

The schedule we decided on for the conference was to have two days at HKUST, followed by a morning at CUHK, and then an afternoon trip across the border into mainland China to visit Shenzhen University, where the final keynote presentation, by David Little, was to be given. Cramming three locations and two countries into three days seemed like a good idea at the time, but the final afternoon trip across the border with no air conditioning in a packed coach (Austin Conway had to perch on David Little's knee) was — in hindsight — overdoing it, memorable though the trip was.

Overall, the conference was very successful, attracting some 150 enthusiastic participants from Asia, Oceania and Europe. It was one of those occasions where something occurs in the right place at the right time. Hong Kong University Press had just published *Directions in Self-Access Language Learning* (Gardner and Miller 1994), which had been well received, and offered to publish selected papers from the conference as soon as they heard about it. My SAC team colleagues Edward Li and Winnie Or agreed to join Herbert Pierson and myself as editors, and the four of us set about editing the volume that came to be called *Taking Control*.

Little did I think that 10 years later I — along with many of the participants at the 1994 conference — would be helping to bring *Taking Control*'s younger sister into the world.

#### Maintaining control in 2004: Sarah's story

The idea behind holding the 2004 conference was not, as some may have initially thought, 'a good excuse for a reunion party', although that may have been one of its positive outcomes. The opportunity to hold a 10-years-on conference was, in fact, quite serendipitous. One afternoon in early 2003, I was called into our director's office. He wanted me to convene the next Language Centre conference and had some ideas as to the theme and potential collaborative partners. As I listened,

I decided that I would be happy to convene a conference but would prefer the focus to be on autonomy and language learning. My proposal was met with approval and I was given full control to organise the conference as I wished.

As soon as I left the director's office, I sought out Richard and told him the news. He thought it was a wonderful idea and, being good at maths, saw an immediate marketing angle if we connected the 2004 conference with the 1994 conference that he had convened. I saw an immediate opportunity for a bit of word play. As Taking Control was the name of the book that resulted from Richard's 1994 conference, Maintaining Control was the name I proposed for our 2004 conference — with the prospect that in another 10 years, we might have fully lost control and would have a hat-trick to mark the end of our careers. Richard, weary of my puns, wasn't too keen on the idea. There was more to it, however. Having spent almost 10 years at HKUST researching ways in which to improve the support of SALL for our learners through the SAC and through course integration, my feeling was that the issues we faced as frontline promoters of language learner autonomy were now more to do with progress and maintenance rather than beginnings and taking. As Richard mentioned above, many tertiary institutions in Hong Kong had been given rich resources to set up SACs, providing learners with the opportunities required to 'take' control. Yet there were instances where some of these institutions had lost their space, people had moved on and materials were merged with the main library collections. At HKUST we had experienced a situation where teachers had begun to refer to our SAC as a white elephant. This galvanised a small group of us to propose changes to our provisions which aimed to maintain understanding, interest and collaboration among colleagues and learners. It seemed to me that the idea of maintaining control as a progression from taking control could be an inspiring concept for practitioners and researchers dealing with the need to ensure progress and continuation not only of 'set-ups' in the form of SACs but also in provisions that scaffold autonomous language learning inside and outside a SAC. Richard and I then agreed on Maintaining Control as a working title.

Our next step was to set up a team of committee members and, in keeping with the idea of 'one conference, more than one venue', we proposed a collaboration with Pang Jixian, vice-dean of the School of International Studies at Zhejiang University in Hangzhou. Pang readily agreed to a joint venture whereby participants would be at HKUST for

the first two days and then move on to Zhejiang University for the following two days, with a day for travelling in between. The committee then sat down and discussed who to invite. We ended up with a very long list of people, not just to maintain a connection with the 1994 conference but also to represent progress in research and practice 10 years on. Luckily our Language Centre was extremely supportive and allocated enough funding to invite 12 key speakers (six plenary and six invited). This, however, gave us quite a challenge in working out our programme, given that we only had a total of four days for plenary and parallel sessions. (Andy explains how we got round that conundrum in his 'story' below.)

The conference proved a great success. Phil Benson (2007c: 1) calls it "the largest to be held on the subject of autonomy and language learning to date ... attracting participants from all over the world". It's also possibly the only conference to generate five publications (so far), including this one. On the first day of the conference it struck me that it might be a good idea if we could publish a variety of volumes instead of one proceedings. David Little (editor of the Authentik Learner Autonomy series) was one of our plenary speakers and the way in which we (with Phil Benson's great help) had organised the abstracts into clear 'themes' headed by invited speakers seemed to cry out for separate Authentik *Learner Autonomy* volumes with invited speakers as the editors. On our way back from Hangzhou, David agreed to the idea. Learner Autonomy volumes 8, 9 and 10 (Benson 2007b; Gardner 2007; Miller 2007) are currently on the shelves in the form of one set of proceedings from the conference. Another volume of Chinese papers produced by the School of International Studies at Zhejiang University, entitled Selected Papers from the International Conference on Autonomy and Language Learning: Maintaining control (Fan & Pang 2005), came out in 2005. It's taken a little longer for us to produce this special volume, also called Maintaining Control, containing the work of our plenary and invited speakers.

#### Maintaining momentum 2004-07: Andy's story

I joined the JALT Learner Development SIG in late 1994 and started reading in the SIG's newsletter, *Learning Learning*, fascinating accounts of a conference in Hong Kong that had recently taken place. Although I had missed the conference itself, I soon met Richard Smith in Japan;

and through a shared interest in teacher education and learner development, we became involved in bringing David Little and Leni Dam as main speakers to the international JALT Conference in Tokyo in November 1998. Their joint plenary lecture, delivered to a packed conference hall with people standing in the aisles and everyone listening with rapt attention, was perhaps one of those moments when the waves of interest in autonomy in language education from Hong Kong in 1994 started to gather speed, at least in Japan, and scattered groups began to surf together.

A few years later at the AILA Conference in Singapore in 2002, I met up with Richard (Pemberton) and Sarah and many others, swapping stories and different ideas for conferences and collaborative participation by speakers. I mentioned the 1998 joint plenary in Tokyo, and we brainstormed ideas for creating a different kind of format for plenary partners for the upcoming autonomy conference in Hong Kong. From these different conversations came the idea of twinning David Little and Leni Dam, Philip Riley and Edith Esch, and Phil Benson and Naoko Aoki for the plenaries. Later, together with Sara Cotterall, Terry Lamb, Lindsay Miller and Barbara Sinclair, Mike Nix and myself ended up as invited speakers. The conference was a huge success, but what about the proceedings? Having submitted our original paper two years earlier, Mike and I felt, when I rang Richard in late 2006, that a decent enough interval had now passed to ask anew about the intended publication date. "Is it...?", "Well, not quite ..." — and then I said the fateful words: "I have some free time coming up in the next few months ...".

Within a short while, Richard, Sarah and myself had worked out a tentative schedule and draft plan of action. Now, several drafts — and many draft action plans later — with free time itself fading in memory more quickly than an editorial deadline ever did, we have almost completed our editorial work. It is good to get here, and it just remains for us to say a word or two about the organisation of this volume.

#### Reading on

We have organised the chapters in this book into three main sections. As you read on, you will find that the next three chapters (Chapters 2 to 4, by Benson, Esch, Riley) provide the theoretical foundation for the rest of the book, looking at current conceptualisations of autonomy from a critical and sociocultural perspective. Benson and Esch highlight

problems that occur in a globalised world in which 'autonomy' has come to be seen either as a 'must-have' skill for members of a flexible workforce or as the 'freedom' to make ill-informed and self-constraining 'choices'; while Riley focuses on problems that occur when autonomy means different things to different people and the discourses of autonomy diverge.

As you will see, we have grouped the remaining chapters into two main sections: one that is concerned largely with developing *learner* autonomy (Chapters 5 to 8, by Lamb, Cotterall, Miller, Dam) and the other dealing mainly with developing *teacher* autonomy (Chapters 9 to 12, by Little, Sinclair, Aoki, and Nix and Barfield). As is often the case, these divisions are somewhat rough and ready — for example, the chapters by Miller and Dam could also have come under the 'Teacher autonomy' section, while those by Little and Aoki could also have been grouped together under the 'Learner autonomy' section — but they serve as useful starting points.

Another way of navigating through the book is to read the concluding chapter by Smith and Ushioda (Chapter 13) — either first or last. If you read it before you read the other chapters, it will help you identify the major themes of the book, and serve as a useful introduction to the field of learner autonomy as it has changed in the last 10 years. On the other hand, if you read it last, it will offer you a delicately critical view of particular chapters and overall trends.

As learner and teacher autonomy become more mainstream in second language education, and as the waters we chart become at the same time more diverse and more congested, we hope that this 10-years-on collection will, like its predecessor *Taking Control*, inspire you to maintain control and momentum on your own voyages into autonomy over the next 10 years and beyond.

#### December 2007

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Hong Kong
Andy Barfield, Chuo University, Tokyo, Japan

Note: For further details of the 2004 conference, see the conference website: http://lc.ust.hk/~centre/conf2004/

#### **Notes**

#### Chapter 1

1. Now the Japan Association for Language Teaching.

#### Chapter 4

- 1. This is not to suggest that this is the only form or source of discursive dissonance, of course. The complex of attitudes and behavioural norms usually bundled together under the label 'peer pressure' is another. The bored tone adopted by, say, a teenage male student even as he is giving a right answer to a teacher's question is a clear discoursal manifestation of an attempt to reconcile his group's attitudes and values with those of the institution (cf. two further examples mentioned in the Conclusion).
- 2. Available at: http://www.education.gouv.fr/bo/2006/23/MENE0601048C. htm. This is the most recent general 'circular' on the topic. See also: http://www.education.gouv.fr/botexte/bo010607/MENE0101172N.htm.
- 3. The recent controversial prohibition against the wearing of the Muslim veil, which seems to be an important exception to this rule, results from its being categorised by officialdom as a religious symbol and not merely as clothing. Religious symbols are forbidden in the strictly secular system of public education.

#### Chapter 8

- My experience derives from courses in as well as outside Denmark for language teachers wanting to change their teaching approach towards the implementation of learner autonomy.
- 2. Again my 'evidence' derives from my workshops with language teachers, teaching different levels of learners schoolchildren as well as adults.
- 3. We are talking about 10- to 15-year-old learners in a Danish comprehensive 'Folkeskole', with English levels ranging from beginning to intermediate.
- 4. The data shown were collected from a mixed-ability group of 9th graders, i.e. 14- to 15-year-olds.
- 5. A detailed description of the structure and contents of these workshops as they developed over the years is given in Dam 1999b.

- 6. In earlier years I used the term 'diary'. However, the term was often misinterpreted as being something very closed and only for personal use, which was not along the lines I envisaged its being used. I therefore started using the term 'logbook'.
- 7. These 'steps' would to a large extent be similar to the ones mentioned by the teachers in the 1993 data. However, the introduction of learners' logs would now in most cases have first priority.
- 8. For examples of successful use of logbooks (diaries) at tertiary level often written on a weekly basis see, for instance, Yang 1998; Toogood & Pemberton 2002: 104–5; and Barfield 2003.
- 9. For the use of posters in the autonomous classroom, see, for example, Dam 1995: 41–2 and 1999b: 122–9.
- 10. I have had this class since they started learning English at the age of 10/11 where the logbook was also introduced (see Figure 8.1).
- 11. The learners will by this time have had approximately 560 English lessons of 45 minutes each.

#### Chapter 10

- NudistVIVO is software for the analysis of qualitative data. It helps researchers to access, manage, shape and analyse detailed textual and/or multimedia data and provides a range of tools to help clarify the data, discover meanings and patterns and arrive at answers to questions. By performing manual tasks like classifying, sorting and arranging information, the software frees the researcher to devote more time to analysis and insight.
- 2. UoN: Barbara Sinclair, Ian McGrath, Tricia Hedge, Ann Smith.
- 3. BFSU: Gu Yueguo, Wang Tong, Cao Wen, Tang Jinlan; BNU: Wang Qiang, Zeng Tiangui, Wang Guangzhou, Chen Zehang.
- 4. UoN: Carol Hall, Eric Hall, Lindsay Cooper.
- 5. UoN: Gordon Joyes, Kevin Caley, Paul Distant.
- 6. UoN: Luong Quang Nghi, Colleen McCants.

#### Chapter 11

- 1. Following Aoki (2002), I define 'teacher autonomy' as the capacity, freedom and responsibility to make choices concerning one's own teaching in the service of one's learners' needs and aspirations.
- 2. Some theorists distinguish narrative and story whereas others use them interchangeably. I shall follow the latter approach in this paper.
- Trustworthiness is a criterion for evaluating constructivist qualitative research.

- 4. This is not my invention. Qualitative researchers have been aware of these issues since the crisis of representation in ethnography in the mid-1980s. Many have become reflexive and started including their own voices in their writing (Denzin & Lincoln 2000).
- 5. In the constructivist paradigm, consensus is one of the conditions that contribute to establishing trustworthiness.
- 6. This is something similar to the distinction between 'a' and 'the' in English.
- 7. This story is factitious. I synthesised several 'true' stories with a bit of my imagination.
- 8. The idea of using photos in the interview came from Harrison (2002). I asked Hiroaki to bring to the interview some photos of people, things or events that had been influential in his career. In the interview, Hiroaki explained these photos in a chronological order and I asked him to elaborate on them going backwards and forwards in time.
- 9. To do justice to this teacher, I must emphasise that he started running 'Basics of JSL Education' separately with relevant content a few years later.
- 10. Due to the space limitation, I have had to cut the story short. Hiroaki went to Korea to teach after this, came back to Japan two years later, spent a couple of years teaching part-time at several universities, and finally got a full-time position in a university.

#### Chapter 12

- 1. 'After the Sheep? Exploring Threads in Developing Academic Literacy at the Curricular Level' represents our thinking up to September 2004 (available at: http://c-faculty.chuo-u.ac.jp/~mikenix1/cd/v&v/sheep.html). This unpublished paper includes visualisations of the curriculum development process by students, part-time colleagues, full-time colleagues and administrative staff. It also includes critical responses from Michael Lomas, Sonthida Keyuravong and Yoko Morimoto who attended the Hong Kong conference and who were also similarly concerned with curriculum development at their universities in Australia, Thailand and Japan, respectively. We felt that it would be useful to refer to particular insights and emerging principles from the 2004 paper in the present chapter.
- 2. It is estimated that at least 25% of Japanese workers now work on a part-time or temporary basis (Nakamura 2007). Experts judge that this trend will continue to increase as employers keep the cost of wages and social benefits down by taking on more workers on limited-term contracts (Rengo 2007). Increased casualisation in tertiary education is part, then, of a powerful trend in Japanese society.
- 3. We organised large-scale surveys and small-scale focus groups to understand better why students did or didn't take certain courses and what kind of changes they thought would be appropriate.

4. In late 2007, we are moving towards dropping all reference to *skills* in course titles to signal a much stronger emphasis on content-based rather than skills-based learning. It is likely, for example, that the 'Basic Discussion Skills' course will be re-named 'Basic Research and Discussion'. The overall course objectives will probably be framed much more simply in terms of learners developing 'comfort, confidence, control, clarity, criticality' through engaging in the three interconnected macro processes of 'Researching and gathering information and ideas', 'Exchanging and explaining information and ideas' and 'Analysing and organising information and ideas'.

## Index

academic	autonomy
literacy 217, 220–2, 224, 232–6	academisation of 247–8
and learner autonomy 218,	and academic literacy 220-2
220–2	and beliefs about languages 56
and teacher autonomy 218	and beliefs about teaching and
incommensurable	learning 62
interpretations of 232–6	and culture 52–3
see also dissonance, discursive	and curriculum development 245
writing 87–106	and discourse 48, 62
action	and discursive dissonance 54–62
engagement in 38	and globalisation 21-6, 244
knowledge 33, 151	and government policy 28, 111
research 171, 249	and independence 148
activity theory 43	and individualism 34–8
see also sociocultural theory	and learning content 18, 20
agency 16, 25–6, 76–7, 199, 245	and learning management 18, 20
AILA 242	and motivation 67–86, 148
Learner Autonomy Scientific	and power relations 235
Commission 3	and self-access 5
alienation 151, 152	and social interaction 35, 45, 46,
assessment 39–40, 194	148–50, 151, 244
see also Common European	see also reciprocity
Framework of Reference for	and teacher development 125-31,
Languages; peer-assessment;	143–4
self-assessment	and teacher education 245
attribution 79, 81–2	as a goal of national curricula 151,
see also motivation	244
autonomous	as a set of behaviours 25
classroom 129	as constantly negotiated 38
language learning 7, 125–6, 129,	as individual rationality 226
244	as social practice 243–4, 248, 252
language teaching 125	as social responsibility 184, 185
learner 226	as the capacity to exercise critical
teacher 226	thinking 33

as the composity to take charge of	170 00 101 100 104 5 104 0
as the capacity to take charge of one's learning 14, 17–18, 19,	178–80, 181, 182, 184–5, 186–8, 192, 194, 198, 199, 214, 215, 216,
109, 184, 244, 247	218, 221, 232, 242, 243–9, 251–3
associated with various forms of	liberal-humanist view of 37
practice 16–17	localisation of 248, 252–3
awareness of 111	mainstreaming of 4, 14–15, 17, 27–
collaborative 251	32, 244–7, 253
collective 214	making sense of 13–26
conceptions of 3–5, 9–10, 13, 15,	matrix model of 19
19, 20, 33–4, 38, 41, 42, 43, 45,	misconceptions about 31, 35, 246–
244–8, 253	7
see also autonomy,	moral dimension of 34
misconceptions about	outside the classroom 109
concrete practice vs abstract	pedagogy for 249
conceptualisation of 248	personal dimensions of 27, 33, 34–
critical versions of/approaches to	8, 110
41, 42–4	political versions of 15, 19, 20, 110
current interest in 13-14, 15, 26	process towards 125
degrees of 124	professional 35–6, 41, 250
definitions of 13–15, 17–21, 24–6,	psychological versions of 15, 19,
109, 147, 184–5, 247	20
dialogic nature of 247	readiness for 90-1, 185
differing perspectives on 245–7,	researchers and 41, 42-4
253	socially situated view of 27, 38,
discourse of 10, 27, 31–3, 243	41, 244, 246–8
ethnographies of 52–3, 248	suppression of 25
history of 16–17	teacher 10, 171–2, 180–1, 184, 200–
in different social and cultural	216, 218, 224, 236, 256
contexts 42–3, 47	technical versions of 19
in the classroom 17, 67–86, 109–	universalist view of 247, 252
24, 125–44	see also agency; autonomous; control;
individual/personal 27, 33, 34–8,	knowledge, metacognitive;
214	responsibility; taking charge;
individualistic versions of/	theories of learning; willingness
approaches to 27, 34–8, 42,	1 1: 6 46
246	beliefs 46
interdependent 218, 236	about language and language
lack of 25	learning 47, 52–4, 55–7
learner 3–4, 13–26, 27–32, 33–5, 37–44, 45–6, 52–3, 62, 63, 67, 69,	about learner autonomy 178–9 about teacher autonomy 180–1
71, 85–6, 87–8, 89, 90–1, 94, 103,	about teacher autonomy 160–1 about teaching and learning 46,
105–6, 109–12, 114–5, 116, 118,	58–62
123–4, 125–31, 144, 147–55, 156,	and practice 39–41, 43
161, 163, 165, 171, 172–3, 175–6,	conflicting 58–62
101, 100, 100, 1/1, 1/2-0, 1/0-0,	20111121112 00 02

explicit vs implicit 46	collective
folklinguistic 46, 47, 53–4, 62	autonomy 214, 216
of learners 29, 54	see also collaborative autonomy;
of teachers 38–41, 177–82	interdependent autonomy
Benson 14, 19, 85	understanding 228, 236
blended learning 188	Common European Framework of
see also e-learning	Reference for Languages 156
	see also European Language
change 125, 127-9, 233	Portfolio
classroom 128	communication 225–8
introduction of 128-9	authentic 130
resistance to 35, 235	learner-learner 127
sustaining 125, 249	communicative
whole-school approach to 35-6	approach 55–7, 62
child-rearing practices 48–53, 150	practices (adult-child) 51–2
children	proficiency 153, 156, 223
development of 149-50	communities 34, 35
inborn capacity of 149-50	learning 30, 34, 35, 38
see also child-rearing practices	of practice 225, 226
China 4, 7–8, 175–83, 192–3, 195–8,	virtual 30–1, 36–7
245	see also society
choice 32–3, 69–70, 71, 85–6, 114, 192–	competence
3, 194	plurilingual 42
and self-determination 71	sociocultural 47–8
classroom 244	connectedness 148, 151
autonomous 129, 256	see also autonomy and social
learning 67–86, 125–44, 153–4	interaction; reciprocity
organisation 128	conscious
cognition	awareness 185
distributed 34, 37, 38, 42	intention 150-1
individual 37, 38	reflection 185
see also knowledge; understanding,	constraints 181–3, 185
collective	social 37–8
collaboration 222, 224-5, 226, 230,	control 14, 19, 20, 26, 34, 35, 67, 78,
232, 236, 250–1	86, 115, 148, 152, 185, 232, 235, 248,
cross-cultural 197	251–2
collaborative	by learners
autonomy 251	see control
see also collective autonomy;	by teachers 86, 234
interdependent autonomy	limited 182
curriculum development 217–38	locus of 80–1, 82
dialogue 250	over teachers 237
reflection 228–9	struggle for 85–6, 252
research 247	CRAPEL 3, 16, 58, 243, 246

see also Esch; Holec; Riley critical	of egalitarian professionalism 224–5
awareness 198, 250	of learning 251, 253
dialogue 223	of reflective collaboration 225
reflection 222, 228, 249	official 55, 62
thinking 33, 38	professional 245, 247, 250, 252
versions of/approaches to	specialised 252
autonomy 41, 42–4	theoretical 244
culture 43	Western expert 245
and autonomy 52–3	see also dissonance, discursive;
creation of 152	learning discourses
exam-oriented 182	dissonance
individualistic 34–8	cognitive 48
of autonomy 34, 36	discursive 27, 31–3, 38, 45–6, 54–
see also collaboration, cross-cultural	63, 253, 255
curriculum development 217–38, 250	see also academic literacy,
1	incommensurable
Dam 109, 154–5, 184, 243	interpretations of
Deci 71, 75–6, 147–8, 150	1
Denmark 50, 125–43	education
dialogue 84, 139, 152, 217–38, 249–51	adult 28, 29, 157–72
collaborative 250	anthropology/ethnography of
computer-mediated 251	48–54
critical 223	as transmission 151–2
internal 45, 63	primary 29, 131–5
interpersonal 45	secondary 38–41, 55–62, 67–86,
intrapersonal 45, 63	111–12, 122–3, 131–43, 178–9,
open 218, 224, 225–6, 227, 229	180–2
see also language, dialogic nature of;	teacher 36-7, 58-62, 206-11, 215,
negotiation; teaching as	249
dialogue	see also teacher development;
diaries 116, 256	teacher training
see also logbooks; records of	tertiary 87–107, 178–82, 217–24,
learning	229–36
differentiated teaching and learning	educational institutions
243	as learning organisations 225
discourse	e-learning 175–98
and practice 38	materials design 188–95
and the construction of identity	see also blended learning
46, 50–3	engagement 129, 198
classroom 52	see also involvement
cultural 48	English as a Second/Foreign
metacognitive 252	Language 55–7, 119–21, 125–44,
of autonomy 10, 27, 31–3, 243	157–69
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	

English for Academic Purposes 87–106, 217, 219, 220–4, 232–5 Esch 243 see also Harding-Esch European Language Portfolio 155–73, 250–1 Milestone ELP 157–73 Swiss ELP 157	Hong Kong 3, 4–8, 36, 111–12, 122–3, 125, 241–2, 243, 244, 245  see also HASALD human experience individual-cognitive dimensions of 149 sociocultural dimensions of 149
evaluation 18, 20, 84, 127–9, 134, 142–3, 150, 152, 153, 154, 158, 161, 170, 185, 187  see also records of learning; reflection; self-assessment; self-evaluation explicit	identity 16, 22, 45–6, 50 and knowledge 48 construction of 46, 48 learner 16, 22, 63 personal 45–6 independence 35, 148
knowledge 151 'learning to learn' materials 175 making learning 39–40 reflection 151 vs inexplicit beliefs 46 extensive reading 223–4	contrasted with autonomy 148  see also learning, independent individual 45, 237  differences 179, 182  see also self; society, member of individualism 34–8  Integrate Iroland Language and
folklinguistics 46, 47, 53–4, 62 see also beliefs Foucault 228–9 France 55–62 Freire 151–2, 155, 171, 173, 250 French as a Second / Foreign Language 68	Integrate Ireland Language and Training 157–73 interdependence 244 interdependent autonomy 218, 236 see also collaborative autonomy; collective autonomy intersubjectivity 149–50 see also social interaction and autonomy
German as a Second/Foreign Language 55–7, 68 globalisation 10, 21–6, 63, 244, 253 goal setting 18, 77, 82, 115, 150, 154, 155, 156, 158, 159, 170, 187 see also diaries; logbooks; planning;	involvement 154, 218 active 129 see also engagement Ireland 157–73  JALT Learner Development SIG 3, 8,
records of learning group work 127–8	241 Japan 3, 8–9, 204–16, 217–38  see also JALT Learner Development
Habermas 38, 225–6 Harding-Esch 13, 28 see also Esch HASALD 5	SIG Japanese as a Second Language 204– 16
Holec 3, 14, 17–18, 27–8, 31, 109, 184, 246, 247	knowledge action 33, 151

and identity 48	215, 216, 218, 221, 232, 242, 243–
construction 38	9, 251–3
control of 152	behaviours 252
management 46, 47, 62	beliefs 29, 54
see also social knowledge system	control
metacognitive 87–106, 185, 186–7,	see control
194	focus on 16–17, 22
metalinguistic 152, 158	histories
person 98	see life stories
professional 203	ideal autonomous 226
questioning of 33	identity 16, 22, 63
school 33, 151	role of 16, 28–9, 76–85, 86, 127–9,
social distribution of 42, 48	152, 153, 171, 234–5, 249
see also cognition, distributed	see also pedagogical relation
social knowledge system 46, 47-	strategies
8, 62	see strategies
strategy 89, 101–2	training 179
task 99–101	voices 67–86, 248, 250–3
teacher 203	see also voice
transfer	
	-centredness 22, 35, 113–15, 224
see knowledge management	learning
transmission of 151–2	and personal identity 45
see also cognition; modes of	communities 30, 34, 35, 38
knowing; understanding,	content 18
collective	cultures 29
	discourses 29, 249, 251, 253
language	environment
centres 28	controlled 249
dialogic nature of 150, 151	learner-directed 129
for migrants 157–73	teacher-directed 129
proficiency 153	experiential 249
use 153–4	in formal contexts 150–5
learner	independent 5, 244
as a cog in a machine 23, 26	management 18, 20, 21, 25, 85,
as a social being 199	150
as technology 23, 25	see also self-management
autonomy 3–4, 13–26, 27–32, 33–	organisations 228
5, 37–44, 45–6, 52–3, 62, 63, 67,	process 130–1, 133–4, 250–2
69, 71, 85–6, 87–8, 89, 90–1, 94,	social mediation of 34, 35, 186
103, 105–6, 109–12, 114–15, 116,	strategies
118, 123–4, 125–31, 144, 147–55,	see strategies
156, 161, 163, 165, 171, 172–3,	~
	ctvloc 70
175_6 178_8N 181 187 184 E	styles 29
175–6, 178–80, 181, 182, 184–5, 186–8, 192, 194, 198, 199, 214,	through internal dialogue 45–6 to learn 5–6, 38–9, 175–6

tools 30, 40, 157, 251–2 see also tools	negotiation 70, 85, 149, 152, 153, 172, 225
transfer 102	see also dialogue; teaching as
see also theories of learning	negotiation
liberal-humanist	New Zealand 87–107
approaches to curriculum	Norway 49–50
development 218, 222–5, 228,	
237	pedagogical
model of the individual 237	relation 28, 41
view of autonomy 37	tools 251–2
life stories 199–216	tradition 46
listening 116, 119–21	pedagogy
Little 20, 243	for autonomy 249
logbooks 125–44, 256	of encouragement 59, 61–2
daily use of 133–5	see also teaching
electronic 144	peer-assessment 29, 39–40
entries in 136–40	see also assessment
learner evaluations of 140-3	planning 18, 20, 84, 86, 90, 126, 150,
teacher 130–1	153, 158, 161, 185, 187
see also diaries; records of learning	see also goal setting
Luxembourgeois as a Second/Foreign	portfolios 232
Language 57	see also diaries; European Language
	Portfolio; logbooks; records of
materials	learning
alternative 128	learning power
alternative 128 design 175–6, 188–95	learning power lack of 182
alternative 128 design 175–6, 188–95 metacognition 84, 251–2	learning power lack of 182 positions of 248–9
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8,
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242 and autonomy 67–86, 148	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various forms of 16
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242 and autonomy 67–86, 148 extrinsic 72–6, 86	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various forms of 16 child-rearing 48–53, 150
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242 and autonomy 67–86, 148 extrinsic 72–6, 86 instrumental 182	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various forms of 16 child-rearing 48–53, 150 communicative (adult-child) 51–2
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242 and autonomy 67–86, 148 extrinsic 72–6, 86 instrumental 182 intrinsic 71, 75–6, 148	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various forms of 16 child-rearing 48–53, 150 communicative (adult-child) 51–2 communities of 225, 226
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242 and autonomy 67–86, 148 extrinsic 72–6, 86 instrumental 182 intrinsic 71, 75–6, 148 lack of 67	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various forms of 16 child-rearing 48–53, 150 communicative (adult-child) 51–2 communities of 225, 226 contradictions between discourse
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242 and autonomy 67–86, 148 extrinsic 72–6, 86 instrumental 182 intrinsic 71, 75–6, 148 lack of 67 see also attribution; self-	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various forms of 16 child-rearing 48–53, 150 communicative (adult-child) 51–2 communities of 225, 226 contradictions between discourse and 38
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242 and autonomy 67–86, 148 extrinsic 72–6, 86 instrumental 182 intrinsic 71, 75–6, 148 lack of 67 see also attribution; self-determination; self-fulfilment;	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various forms of 16 child-rearing 48–53, 150 communicative (adult-child) 51–2 communities of 225, 226 contradictions between discourse and 38 teacher 249
alternative 128 design 175–6, 188–95 metacognition 84, 251–2 see also knowledge, metacognitive modes of knowing narrative 201 paradigmatic 201, 204 monitoring 18, 20, 150, 153, 158, 161, 185, 187 motivation 16, 22, 29, 67–86, 148, 242 and autonomy 67–86, 148 extrinsic 72–6, 86 instrumental 182 intrinsic 71, 75–6, 148 lack of 67 see also attribution; self-	learning power lack of 182 positions of 248–9 relations 226–7, 229, 235, 237–8, 251, 253 practice and beliefs 39–41, 43 autonomy as social practice 243– 4, 248, 252 autonomy associated with various forms of 16 child-rearing 48–53, 150 communicative (adult-child) 51–2 communities of 225, 226 contradictions between discourse and 38

reading	Riley 5, 242, 243
see extensive reading	
reciprocity 151, 152	scaffolding 186, 188, 193
see also autonomy and social	Scandinavia 49–50
interaction; connectedness;	self 23, 43
dialogue; social interaction and	and socialisation 43
autonomy	as a reflexive project 22–3
records of learning 154, 155–73	construction of 63
see also diaries; logbooks; portfolios	multilingual 23
reflection 20, 45, 83, 86, 94, 97, 151,	technologisation of 23
152, 153, 154, 155–73, 185, 192, 194,	-access centres 4–7, 111, 244
195–6, 222–37, 249, 252	-access language learning 3-7,
collaborative 228–9	112, 244
critical 20, 222, 228, 249	-assessment 29, 39–40, 74, 155–73,
metacognitive 232	185, 187
self- 128	see also assessment
reflective	-centredness 35
lesson planning 117–24	-determination 71, 75–6
teaching 118	see also motivation
writing 250	-directed learning 3, 14, 244
research	-evaluation 83, 136
action 171, 249	see also evaluation
collaborative 247	-expression 52–3
constructivist approaches to 202-	-fulfilment 34, 148
3, 257	-improvement 23
see also theories of learning,	-management 83
constructivist	see also learning management
ethnographic 43, 48, 58, 68, 248	-mastery 34
generalisability of 204	-reflection 128
into autonomy 41, 42–4	see also reflection
likelihood of 201	-regulation 42, 87
positivist 201	-reliance 35
reflexive approaches to 257	social
story-based 199–216	constraints 37
trustworthiness of 203, 257	distribution of knowledge 48
validity of 201	see also cognition, distributed
see also modes of knowing	distribution of language 48
resistance 32, 84, 218	interaction and autonomy 35, 45,
to change 220	46, 148–50, 151, 244
responsibility 18, 20, 23–6, 34, 38, 76,	see also intersubjectivity
82, 83, 84, 115, 152, 170, 179, 185	knowledge system 46, 47–8, 62
discourses on 23	mediation of learning 34, 35, 186
of teachers and researchers 33	practice of autonomy 243–4, 248,
social 184, 185	252

responsibility 184, 185	and learner autonomy 181,
theory of learning 36, 37, 41	184, 218, 236
see also sociocultural theory	as control over teaching 184
society	as self-directed professional
knowledge-creating 35	development 184
member of 45, 49	definitions of 184, 256
see also communities	laissez-faire form of 224, 236
sociocultural	see also autonomy, professional
competence 47–8	beliefs 38–41, 177–82
theory 29, 38, 149–50, 185–6,	development 125-31, 143-4, 171-
234	2, 175–98, 218, 226, 249
see also activity theory; social	see also curriculum development;
theory of learning; Vygotsky	teacher education
Spain 126	education 36-7, 58-62, 206-11,
Spanish as a Second/Foreign	215, 249
Language 55–7	see also teacher development;
strategies 89, 90, 91, 93, 116–17, 179,	teacher training
180, 185, 186–7, 194	educator 215, 250
awareness of 89, 116	feedback 75, 139
cognitive 116	histories
metacognitive 116, 185	see life stories
see also evaluation; knowledge,	ideal autonomous 226
metacognitive; monitoring;	knowledge
planning	as storied 203
self-management 185	plans 125–7
socio-affective 116	practices 249
Sweden 126	role of 28–9, 59–62, 71, 76–85, 114–
	15, 120–1, 125, 127–9, 142, 152,
taking charge 14, 17–18, 31, 244	153, 155, 171, 198, 234–5, 244, 249
see also autonomy as the capacity to	see also pedagogical relation
take charge of one's learning;	training 125–31, 144, 175, 177
control; Holec; responsibility	see also teacher education
task	teaching
awareness 114	as dialogue 152
creation 115	as negotiation 152
intervention 115	as transmission of knowledge
involvement 114	151–2
knowledge 99-101	process 251
modification 115	reflective 118
transcendence 115	see also pedagogy
teacher	technology 178, 179, 182
as adviser 29–30	and independent learning 179
autonomy 10, 171-2, 180-1, 184,	and supporting autonomy 30-1,
200–216, 218, 224, 236	188

attitudes towards 178 see also blended learning; e-learning theories of learning cognitivist 29 constructivist 37, 188 see also research, constructivist approaches to innatist 29 social 36, 37, 41 sociocultural 29, 38, 42, 43, 149-50, 185-6, 188 tools for developing autonomy 40, 125-44, 172, 198, 251 for developing metacognitive knowledge 194-7, 251 for e-learning 177, 188-9, 194-7, 198 for learning 30, 40, 157, 251–2 see also diaries; European Language Portfolio; learning tools; logbooks; materials; reflective lesson planning; portfolios; technology UK 36-7, 38-41, 58-61, 67-86 understanding collective 228, 236 see also cognition, distributed voice 241-53 see also learner voices Vygotsky 45, 63, 149-50, 186 will 71 see also self-determination; willingness willingness 77, 150, 185 see also motivation; will writing 87-106, 251-2